

Date: Tuesday, March 18, 2014
Subject: Accessibility Recordkeeping and Contact Information Requirements

Deadline: **April 1, 2014**

On March 14, 2014, the FCC released a Public Notice to remind service providers and equipment manufacturers to maintain records of their efforts to make their telecommunications services and equipment, advanced communications services and equipment, and Internet browsers built into mobile phones accessible to people with disabilities, as required under Sections 255, 716, and 718 of the Communications Act.

The FCC also reminds these service providers and equipment manufacturers of their obligation to file the following three pieces of information in the “Recordkeeping Compliance Certification and Contact Information Registry” (RCCCI Registry):

- (1) annual recordkeeping compliance certifications;
- (2) current contact information for consumers; and
- (3) current U.S. agent for service contact information.

This information must be filed at <https://apps.fcc.gov/rccci-registry/> by **April 1, 2014**.

The “Frequently Asked Questions” section of the Public Notice contains step-by-step instructions for new filers and returning filers.

Links to the Public Notice:

Word: http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-14-354A1.docx

PDF: http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-14-354A1.pdf

Text: http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-14-354A1.txt

For further information, please contact Perlesta Hollingsworth, Disability Rights Office, Consumer and Governmental Affairs Bureau, at (202) 418-7383 or by e-mail to Perlesta.Hollingsworth@fcc.gov; or Rosaline Crawford, Disability Rights Office, Consumer and Governmental Affairs Bureau, at (202) 418-2075 or by e-mail to Rosaline.Crawford@fcc.gov.