

**Date sent:** Friday, January 24, 2014  
**Subject:** iTRS-NOP Stakeholders Meeting and Input

On January 17, 2014, the FCC held a stakeholders' meeting for establishing an Internet-based Telecommunications Relay Service National Outreach Program (iTRS-NOP) for video relay service (VRS) and Internet protocol relay service (IP Relay). The Commission's June 10, 2013 VRS Reform Order requires the establishment of a two-to-three year pilot iTRS-NOP for VRS and IP Relay to educate the public about the use and availability of TRS and further its acceptance nationwide by hearing persons and merchants. The Order directed the selection of one or more independent iTRS Outreach Coordinators to conduct and coordinate IP Relay and VRS outreach under the Commission's supervision. Read the informal transcript of this stakeholders meeting (links below). An archived webcast of the meeting can be viewed on the [FCC Event web page](#).

Those interested in providing written feedback to this meeting may do so no later than February 1, 2014, by posting that input at <http://apps.fcc.gov/ecfs/hotdocket/list>, under proceeding #10-51 (Video Relay Service Reform). Please contact [Elaine.Gardner@fcc.gov](mailto:Elaine.Gardner@fcc.gov) with any questions.

**Informal Transcript of Stakeholders Meeting:**

[http://transition.fcc.gov/Daily\\_Releases/Daily\\_Business/2014/db0123/DOC-325237A1.txt](http://transition.fcc.gov/Daily_Releases/Daily_Business/2014/db0123/DOC-325237A1.txt)  
[http://transition.fcc.gov/Daily\\_Releases/Daily\\_Business/2014/db0123/DOC-325237A1.pdf](http://transition.fcc.gov/Daily_Releases/Daily_Business/2014/db0123/DOC-325237A1.pdf)  
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