

**Date sent:** Friday, June 21, 2013  
**Subject:** Public Notice Reminder on TRS Complaint Logs and Notification Obligation

On June 18, 2013, the FCC's Consumer and Governmental Affairs Bureau issued a Public Notice reminding state telecommunications relay service (TRS) programs and interstate TRS providers to submit their annual consumer complaint log summaries by Monday, July 1, 2013. These summaries will be used to assist the Commission to monitor the quality of TRS service.

The Public Notice also reminds state TRS programs and interstate TRS providers of their obligation to notify the Commission of any changes in their contact information, and of any substantive changes in their TRS services.

For additional information on this Public Notice, contact Dana Wilson, Consumer and Governmental Affairs Bureau, Disability Rights Office, 202- 418-2247 (voice), or email [Dana.Wilson@fcc.gov](mailto:Dana.Wilson@fcc.gov).

Links to the Public Notice:

Word: [http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/DA-13-1402A1.doc](http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-13-1402A1.doc)

PDF: [http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/DA-13-1402A1.pdf](http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-13-1402A1.pdf)