

Date sent: Monday, July 25, 2011
Subject: FCC Releases EAAC National Survey Report on Emergency 9-1-1 Calling and Persons with Disabilities

The FCC's Emergency Access Advisory Committee (the "EAAC") submits its report on the national survey on emergency 9-1-1 calling and persons with disabilities.

On July 21, 2011, the FCC released the report submitted by the Emergency Access Advisory Committee (the "EAAC"), as required by the Twenty-First Century Communications Accessibility Act (the "CVAA"). The national survey was conducted in April and May 2011. The survey was available in alternate formats, such as American English, American Sign Language (ASL), Spanish, and an "easy-to-read" version. Over 12,799 persons accessed the national survey and 3,149 people completed all questions. The national survey asked questions about a person's experiences and technology used when calling 9-1-1 today, and what their preferences would be in the future when 9-1-1 calling becomes Internet-based, commonly known as NextGen911 or NG9-1-1. The EAAC will now develop recommendations to the Commission on technical and policy aspects of NG9-1-1 calling for persons with disabilities, based on the survey results.

For the Survey Report, go to: <http://transition.fcc.gov/cgb/dro/EAAC/EAAC-REPORT.pdf>