

Ten-Digit Numbering

In the interest of informing you as soon as possible, attached is a just-released FCC order extending from June 30 to November 12 the deadline by which users of video relay and IP relay services will have to have registered for ten-digit numbers in order to be able to complete non-emergency calls. The extension is being granted to allow additional time for outreach to consumers, as well as to address any unresolved technical issues associated with the transition to ten-digit numbering. We have also attached a Consumer Advisory that explains the transition in more detail.

Persons with hearing and/or speech disabilities who use VRS and/or IP Relay are reminded, if they have not done so already, to complete the process of registering with the VRS or IP Relay default provider of their choice as soon as possible, and no later than November 12, 2009. As part of the registration process, a VRS and/or IP Relay user must register his or her physical location information (Registered Location) with a default provider and, in exchange, obtain a ten-digit geographic telephone number. After November 12, 2009, all VRS and IP Relay users must be registered with a default provider in order to place a non-emergency call through any VRS or IP Relay provider. In addition, after that date, VRS and IP Relay providers will no longer complete calls to a user's former "proxy" or "alias" number that may have been previously obtained from a provider.

For more information please visit <http://www.fcc.gov/cgb/dro/trs.html>

Phone: 1-888-CALL-FCC (1-888-225-5322)

TTY: 1-888-TELL-FCC (1-888-835-5322)

Fax: 1-866-418-0232

For more information about this order and advisory, see the FCC consumer advisories at:

www.fcc.gov/cgb/consumerfacts/trstendigit-user-meaning.pdf

http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-09-1323A1.pdf