

WG 10: 9-1-1 Prioritization

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Description: The working group shall explore ways to ensure that 9-1-1 is available when emergencies or disasters cause a surge in mobile network use. The work will include considerations of how 9-1-1 traffic might be prioritized in such situations. It also includes related operational issues, including ways for PSAPs to address operational issues.

The WG may consider ways to reduce traffic load during emergencies, such as encouragement of use of 911 text as a lower throughput alternative to 911 voice. If the WG pursues arrangements that give 911 calls higher priority than most consumer wireless calls, the WG may consider how to coordinate 911 priority with other priority calling arrangements, including Wireless Priority Service (WPS), and other arrangements that may provide priority for calls for emergency and first responders. The WG will address implementations in 4G and earlier generation wireless networks; and will consider both E911 and NG911 implementations.

Duration: March 6, 2013

