



Greater Harris County 9-1-1 Emergency Network

Monday, September 16, 2013

VIA EMAIL TO: David.Siehl@fcc.gov

TO: David Siehl, Attorney Advisor
Policy and Licensing Division
Public Safety and Homeland Security Bureau
Federal Communications Commission

RE: FCC Wireless data request

Mr. Siehl,

My name is Stan Heffernan and I am the Chief Operations Officer for the Greater Harris County 9-1-1 Emergency Network. We are a 9-1-1 district in the state of Texas serving Harris and Fort Bend counties including the city of Houston. Our district serves a population in excess of 5 million citizens. We understand that the FCC would like information from 9-1-1 entities on the current percentages of wireless calls delivered to call centers with Phase II versus Phase I information. The important thing to consider when looking at our report is that we decided early on to always initiate an Auto ALI Re-Bid in all of our call centers.

We have provided a summary report of all wireless calls received during July of 2011 (267,554 Calls) and July of 2013 (279,047 Calls). This should illustrate two similar data sets to compare the current environment with pre LTE implementations.

You will see that the percentage of Phase II calls changed very little from 2011 to 2013: 66.44% in 2011 to 63.70% in 2013. We also wanted to provide a different data set to be more objective to the wireless carriers by providing percentages on only calls that lasted more than 30 seconds. These numbers would guarantee that the Customer Premise Equipment (CPE) performed an Auto Re-Bid and in our opinion is fairer to the wireless providers and their current ability to provide location information. On calls lasting more than 30 seconds, Phase II Percentages for July 2011 87.04% and 88.00% for 2013

Please let us know if we can be of any further assistance or if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Stan Heffernan".

Stan Heffernan
stanheff@911.org
Chief Operations Officer
Greater Harris County Emergency Network



GHC 9-1-1 Wireless Calls WPH1 Vs WPH2 All PSAPs perform Auto Ali Re-Bids

