PUBLIC NOTICE

DA 17-719
Released: July 27, 2017

PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES
WORKSHOP ON IMPROVING SITUATIONAL AWARENESS DURING 911 OUTAGES

On Monday, September 11th, 2017, the Federal Communications Commission's (FCC) Public Safety and Homeland Security Bureau will host a public workshop to discuss best practices for improving situational awareness during 911 outages. Topics addressed in the workshop will include how to strengthen Public Safety Answering Point 911 service outage notifications and how to best communicate with consumers about alternative methods of accessing emergency services. The workshop will be held in the Commission Meeting Room at FCC Headquarters, 445 12th Street, SW Washington, DC 20554. Further details regarding the workshop participants, roundtable discussion topics, and times will be announced by a subsequent public notice.

Audio/video coverage of the meeting will be broadcast live with open captioning over the Internet from the FCC's web page at www.fcc.gov/live. The FCC's webcast is free to the public.

Reasonable accommodations for persons with disabilities are available upon request. Please include a description of the accommodation you will need. Individuals making such requests must include their contact information should FCC staff need to contact them for more information. Requests should be made as early as possible. Please send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau: 202-418-0530 (voice), 202-418-0432 (TTY).

For additional information, please contact James Wiley of the Cybersecurity and Communications Reliability Division of the Public Safety and Homeland Security Bureau. James Wiley can be reached by phone at (202) 418-1678 or by email at james.wiley@fcc.gov.

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