

Table 2.1
Lifeline Subscribers and Link Up Beneficiaries
(in Thousands)

Year	Lifeline			Link Up		
	Non-Tribal	Tribal	Total	Non-Tribal	Tribal	Total
1987			1,063			8
1988			1,829			106
1989			2,115			207
1990			2,467			513
1991			2,984			640
1992			3,440			743
1993			3,972			737
1994			4,423			838
1995			4,914			824
1996			5,233			808
1997 ¹			5,111			NA
1998	5,376	0	5,376	2,195	0	2,195
1999	5,638	0	5,638	1,835	0	1,835
2000	5,856	4	5,861	1,690	2	1,692
2001	6,088	53	6,140	1,670	23	1,694
2002	6,393	111	6,504	1,657	30	1,687
2003	6,352	146	6,498	1,662	23	1,685
2004	6,612	176	6,788	1,670	42	1,712
2005	6,829	234	7,063	1,672	90	1,762
2006	6,634	287	6,921	1,553	101	1,654
2007	6,615	328	6,943	1,382	112	1,494
2008	6,382	350	6,732	1,510	118	1,627
2009	7,666	371	8,038	1,751	111	1,862
2010	9,888	382	10,270	2,511	126	2,637
2011	13,307	463	13,770	4,017	285	4,302
2012	16,426	763	17,189	1,229	181	1,410
2013 ²	13,345	725	14,070	0	16	16

NA - Not available.

Note: The Lifeline subscribers and Link Up beneficiaries represent USAC data for the time period January through December, including true-ups reported through August 2013. Data for 2008-2011 were revised.

¹ Subscriber data were not collected in 1997. Lifeline subscribership data were estimated by USAC.

² WCB staff estimates 2013 subscribership based on low-income data for the first six months of 2013.

Source: Universal Service Administrative Company.

Table 2.2
Low-Income Claims
(in Thousands)

Year	Lifeline					Link Up			Total
	General	Tribal ³	TLS ⁴	PICC ⁵	Total	Non-Tribal	Tribal	Total	
1988	\$31,952	\$0	\$0	\$0	\$31,952	\$1,991	\$0	\$1,991	\$33,943
1989	50,878	0	0	0	50,878	4,480	0	4,480	55,358
1990	62,464	0	0	0	62,464	11,351	0	11,351	73,815
1991	79,104	0	0	0	79,104	13,705	0	13,705	92,809
1992	93,766	0	0	0	93,766	15,342	0	15,342	109,108
1993	109,083	0	0	0	109,083	17,019	0	17,019	126,102
1994	123,284	0	0	0	123,284	18,573	0	18,573	141,857
1995	137,277	0	0	0	137,277	18,392	0	18,392	155,670
1996	148,186	0	0	0	148,186	18,247	0	18,247	166,433
1997	147,579	0	0	0	147,579	13,711	0	13,711	161,290
1998 ¹	416,504	0	2,700	2,802	422,006	42,461	0	42,461	464,467
1999	438,578	0	3,134	4,450	446,162	33,988	0	33,988	480,150
2000	482,052	522	2,846	3,168	488,588	30,411	30	30,441	519,029
2001	548,419	6,960	3,195	0	558,574	30,314	475	30,788	589,362
2002	623,350	17,955	3,779	0	645,083	30,323	700	31,022	676,106
2003	657,095	24,167	4,425	0	685,687	30,170	515	30,686	716,373
2004	695,188	30,502	5,111	0	730,800	30,898	1,230	32,129	762,929
2005	716,133	45,124	6,215	0	767,472	31,715	2,788	34,503	801,975
2006	703,958	61,524	8,885	0	774,367	29,832	2,869	32,701	807,068
2007	710,180	73,145	8,514	0	791,839	27,816	3,575	31,391	823,230
2008	695,015	80,914	8,634	0	784,563	30,682	6,578	37,260	821,823
2009	868,108	88,061	8,959	0	965,128	40,812	7,485	48,297	1,013,425
2010	1,126,173	92,877	22,294	0	1,241,344	67,329	9,798	77,127	1,318,471
2011	1,527,344	118,121	11,135	0	1,656,600	113,195	21,528	134,723	1,791,323
2012	1,922,465	210,902	6,694	0	2,140,061	35,645	11,955	47,600	2,187,661
2013 ²	1,561,623	203,772	3,517	0	1,768,912	0	565	565	1,769,477

Note: Data for 2008-2011 were revised.

¹ Effective in 1998, the federal Lifeline support mechanism was expanded so that a basic level of assistance would be provided in all states. Further, the basic level of federal support was increased in 1998.

² WCB staff estimates 2013 low-income support based on low-income data for the first six months of 2013.

³ Tribal Lifeline subscribers also receive General support which is currently \$9.25 per subscriber. This amount is not included in Tribal support.

⁴ TLS is an abbreviation for toll limitation service.

⁵ Carriers no longer charge a residential Presubscribed Interexchange Carrier Charge (PICC) as of July 1, 2000.

Source: Universal Service Administrative Company.

Table 2.4
Federal Lifeline Average Claims by State: 2012

State	Support in Thousands		Subscribers		Support per Month	
	General	Tribal	Non-Tribal	Tribal	General	Tribal
Alabama	\$39,371	\$4	339,259	40	\$9.67	\$8.21
Alaska	7,038	15,643	0	59,914	9.79	21.76
American Samoa	71	0	680	0	8.71	-
Arizona	18,705	13,648	115,212	51,289	9.36	22.17
Arkansas	54,467	0	498,763	5	9.10	6.68
California	162,123	44	1,527,387	614	8.84	6.02
Colorado	2,734	1	23,979	4	9.50	13.88
Connecticut	13,965	0	127,542	0	9.12	-
Delaware	4,511	0	39,166	0	9.60	-
District of Columbia	5,005	0	49,534	0	8.42	-
Florida	118,173	1	1,024,334	10	9.61	12.17
Georgia	122,645	0	1,063,435	0	9.61	-
Guam	352	0	3,348	0	8.75	-
Hawaii	431	8	4,044	35	8.80	18.85
Idaho	2,711	167	22,824	625	9.63	22.22
Illinois	92,029	0	872,044	0	8.79	-
Indiana	18,989	0	171,886	0	9.21	-
Iowa	10,116	0	96,325	1	8.75	18.40
Kansas	9,556	1	87,895	16	9.06	5.62
Kentucky	25,574	0	222,362	0	9.58	-
Louisiana	103,444	0	898,016	0	9.60	-
Maine	12,314	35	107,004	408	9.55	7.15
Maryland	72,685	0	657,647	0	9.21	-
Massachusetts	38,210	0	331,216	0	9.61	-
Michigan	66,700	57	604,245	277	9.19	17.01
Minnesota	9,061	232	83,312	1,354	8.92	14.30
Mississippi	31,534	5	274,034	15	9.59	24.89
Missouri	32,719	1	298,494	17	9.13	4.84
Montana	1,352	1,592	6,159	6,104	9.18	21.73
Nebraska	1,393	76	12,711	403	8.85	15.71
Nevada	14,359	50	135,974	806	8.75	5.19
New Hampshire	2,822	0	25,028	0	9.40	-
New Jersey	46,420	0	406,639	0	9.51	-
New Mexico	8,062	6,242	45,728	24,261	9.60	21.44
New York	141,742	1	1,231,218	8	9.59	10.82
North Carolina	68,214	0	596,800	0	9.52	-
North Dakota	1,384	511	9,543	2,936	9.25	14.50
Northern Mariana Islands	233	0	2,060	0	9.44	-
Ohio	110,607	0	991,728	0	9.29	-
Oklahoma	64,222	168,870	3,234	599,764	8.88	23.46
Oregon	6,910	35	59,403	283	9.65	10.29
Pennsylvania	56,270	0	512,849	0	9.14	-
Puerto Rico	41,242	0	353,576	0	9.72	-
Rhode Island	8,511	0	74,246	0	9.55	-
South Carolina	24,144	8	209,647	110	9.59	5.84
South Dakota	836	317	5,895	2,087	8.73	12.65
Tennessee	48,569	0	422,866	0	9.57	-
Texas	100,370	1	902,116	18	9.27	6.73
Utah	4,652	238	39,426	983	9.59	20.15
Vermont	2,105	0	18,317	0	9.58	-
Virgin Islands	114	0	880	0	10.80	-
Virginia	32,007	0	283,606	0	9.40	-
Washington	24,039	2,890	206,175	9,831	9.27	24.49
West Virginia	18,144	0	156,456	0	9.66	-
Wisconsin	18,244	188	167,826	727	9.02	21.58
Wyoming	265	38	2,104	156	9.75	20.19
Total	\$1,922,465	\$210,902	16,426,189	763,100	\$9.32	\$23.03

Notes: General support included Tier 1 through Tier 3 support through March 2012. General support is currently \$9.25 per subscriber. This amount is not included in Tribal support; however, Tribal Lifeline subscribers also receive General support. These calculations exclude TLS. Support per month figures are determined using unrounded Lifeline support data.

Source: Universal Service Administrative Company.

Table 2.6
Low-Income Claims by State: 2012
(in Thousands)

State or Jurisdiction	Lifeline		Link Up		TLS	Total
	General	Tribal	Non-Tribal	Tribal		
Alabama	\$39,371	\$4	\$464	\$0	\$661	\$40,499
Alaska	7,038	15,643	0	57	41	22,779
American Samoa	71	0	0	0	0	71
Arizona	18,705	13,648	29	105	12	32,499
Arkansas	54,467	0	3,396	0	19	57,883
California	162,123	44	1,897	0	78	164,142
Colorado	2,734	1	6	0	3	2,743
Connecticut	13,965	0	4	0	0	13,969
Delaware	4,511	0	1	0	0	4,512
District of Columbia	5,005	0	0	0	0	5,005
Florida	118,173	1	94	0	156	118,425
Georgia	122,645	0	5,503	0	150	128,297
Guam	352	0	6	0	0	357
Hawaii	431	8	2	0	0	441
Idaho	2,711	167	6	0	4	2,888
Illinois	92,029	0	3,808	0	72	95,908
Indiana	18,989	0	27	0	1	19,017
Iowa	10,116	0	261	0	5	10,383
Kansas	9,556	1	379	0	38	9,974
Kentucky	25,574	0	2,678	0	126	28,377
Louisiana	103,444	0	4,111	0	407	107,961
Maine	12,314	35	221	1	7	12,578
Maryland	72,685	0	5,550	0	0	78,234
Massachusetts	38,210	0	0	0	0	38,211
Michigan	66,700	57	554	0	168	67,479
Minnesota	9,061	232	299	1	3	9,597
Mississippi	31,534	5	379	0	283	32,201
Missouri	32,719	1	1,097	0	81	33,898
Montana	1,352	1,592	2	22	18	2,985
Nebraska	1,393	76	3	0	3	1,475
Nevada	14,359	50	1,026	1	1	15,437
New Hampshire	2,822	0	1	0	0	2,823
New Jersey	46,420	0	213	0	1	46,634
New Mexico	8,062	6,242	41	58	18	14,420
New York	141,742	1	21	0	211	141,975
North Carolina	68,214	0	233	0	183	68,630
North Dakota	1,384	511	3	8	1	1,907
Northern Mariana Islands	233	0	3	0	0	236
Ohio	110,607	0	307	0	296	111,210
Oklahoma	64,222	168,870	7	11,667	2,989	247,755
Oregon	6,910	35	7	0	6	6,958
Pennsylvania	56,270	0	168	0	3	56,441
Puerto Rico	41,242	0	551	0	0	41,793
Rhode Island	8,511	0	605	0	0	9,116
South Carolina	24,144	8	71	0	104	24,327
South Dakota	836	317	1	2	0	1,156
Tennessee	48,569	0	144	0	104	48,817
Texas	100,370	1	673	0	412	101,457
Utah	4,652	238	6	3	12	4,910
Vermont	2,105	0	4	0	1	2,110
Virgin Islands	114	0	0	0	0	114
Virginia	32,007	0	2	0	1	32,009
Washington	24,039	2,890	123	28	15	27,095
West Virginia	18,144	0	529	0	0	18,673
Wisconsin	18,244	188	128	3	2	18,564
Wyoming	265	38	1	0	0	303
Total	\$1,922,465	\$210,902	\$35,645	\$11,955	\$6,694	\$2,187,661

Notes: These dollars represent submitted claims to USAC for the time period January 2012 through December 2012, including true-ups reported through August 2013. Tribal Lifeline subscribers also receive General support which is currently \$9.25 per subscriber. This amount is not included in Tribal support. For Link Up, the payments and subscribers for the two categories of recipients are kept separate.

Source: Universal Service Administrative Company.

Table 2.7
Low-Income Claims Received by ILECs and CETCs
(in Thousands)

	ILECs	CETCs	Total	Percent CETCs
1998	\$464,207	\$260	\$464,467	0.1 %
1999	479,353	796	480,150	0.2
2000	517,901	1,128	519,029	0.2
2001	585,790	3,572	589,362	0.6
2002	663,009	13,097	676,106	1.9
2003	693,378	22,994	716,373	3.2
2004	723,580	39,349	762,929	5.2
2005	734,344	67,631	801,975	8.4
2006	707,135	99,933	807,068	12.4
2007	701,990	121,240	823,230	14.7
2008	674,805	147,017	821,823	17.9
2009	643,217	370,208	1,013,425	36.5
2010	596,114	722,357	1,318,471	54.8
2011	532,681	1,258,642	1,791,323	70.3
2012	452,565	1,735,096	2,187,661	79.3

Notes: ILECs is an abbreviation for incumbent local exchange carriers. CETCs is an abbreviation for competitive eligible telecommunications carriers. CETCs include both wireless and wireline carriers.

Source: Universal Service Administrative Company.

Table 2.8
Low-Income Claims by Affiliated Entities: 2012
(in Thousands)

Rank	Affiliated Entity Name¹	Low-Income Support	Percent of Total	Cumulative Percent of Total
1	América Móvil	\$459,770	21.0%	21.0%
2	Sprint Nextel Corporation	418,640	19.1	40.2
3	AT&T Inc.	234,835	10.7	50.9
4	Nexus Communications, Inc.	135,258	6.2	57.1
5	Verizon Communications Inc.	91,797	4.2	61.3
6	TerraCom/YourTel America	86,501	4.0	65.2
7	Telrite Corporation	77,954	3.6	68.8
8	True Wireless, LLC	59,266	2.7	71.5
9	Budget Prepay Inc.	59,007	2.7	74.2
10	CenturyLink, Inc.	44,628	2.0	76.2
	Other Carriers	520,005	23.8	100.0
	All Affiliated Entities	\$2,187,661	100.0%	100.0%

Table 2.9
Low-Income Claims by Program and by Affiliated Entities: 2012
(in Thousands)

Rank	Affiliated Entity Name¹	Lifeline Support	Link Up Support	TLS Support
1	América Móvil	\$459,750	\$19	\$0
2	Sprint Nextel Corporation	418,640	0	0
3	AT&T Inc.	233,741	989	105
4	Nexus Communications, Inc.	131,497	3,754	7
5	Verizon Communications Inc.	91,655	109	32
6	TerraCom/YourTel America	81,434	4,099	968
7	Telrite Corporation	72,625	5,329	0
8	True Wireless, LLC	56,469	2,797	0
9	Budget Prepay Inc.	53,745	4,801	461
10	CenturyLink, Inc.	44,459	118	52
	Other Carriers	489,351	25,585	5,069
	All Affiliated Entities	\$2,133,367	\$47,600	\$6,694

¹ Affiliated entities include all commonly-controlled or commonly-owned affiliates as of year-end 2012.