



Public Safety and Homeland Security

National Broadband Plan Recommendations



Nationwide Interoperable Public Safety Wireless Broadband Network





Broadband Network Strategy

Vision: For significantly less than what has been spent on narrowband interoperability, a new interoperable broadband network will be deployed using commercial technologies, bringing public safety communications into the 21st Century

<i>Administrative and Technical Regime</i>	<i>ERIC</i>	<i>Funding</i>
<ul style="list-style-type: none"> • <i>Authorized network operators will deploy and operate the PS BB network in partnership with commercial entities (RFP approach) (or on their own)</i> • <i>PS access to roaming and priority access on commercial networks</i> • <i>Improves redundancy and resiliency</i> • <i>D block licensed for commercial user</i> • <i>Competitive options for incentive- based partnerships</i> • <i>User device requirements</i> 	<ul style="list-style-type: none"> • <i>Establish framework for interoperability and operability requirements</i> • <i>Avoids fragmented networks of the past</i> 	<ul style="list-style-type: none"> • <i>Fund network construction, operation, and evolution</i> • <i>Nationwide availability</i> • <i>Hardened network</i> • <i>Grants for cap ex</i> • <i>PS BB fee to fund op ex</i>



Benefits of Incentive-Based Partnership Approach

- *Increased redundancy and reliability*
- *Improved capacity and performance for Public Safety*
- *Reduced costs for PS agencies and state and local governments*
- *Improves commercial infrastructure and reach*
- *Transition path to increased spectrum and operational efficiency*
- *Enable public safety to evolve with commercial technology, applications, and devices improvements (evergreen)*



Public Safety Network and Solutions

Solution for **Reliable, High Coverage Mission Critical** Voice, Data, & Video 4G Services

Deployable Equipment Caches

For exceptional times and places when PS & commercial infrastructure is insufficient

DAS and Microcell Systems
In-Building/Underground Coverage

Coverage deep inside large buildings and capacity for high pedestrian density (e.g., shopping centers) can only be provided by in-building solutions

Commercial Wireless Networks
Roaming and Priority Access

Provides access to additional capacity during emergencies, as well as increased network resiliency

Public Safety Broadband Wireless Network
Public Safety's Dedicated Network

Enables high coverage communications, resilient coverage and guaranteed access





Next-Generation Alerting



Next Generation Alerting NOI

- *Comprehensive inquiry into all issues associated with developing a multi-platform, redundant, broadband-based next generation alert system.*
- *Will examine:*
 - *Potential multi-platform technologies, including the Internet.*
 - *Developments in current alerting systems such as EAS, CMAS and IPAWS*
 - *Needs of state, tribal and local governments in utilizing the next generation alerting system*



Federal Agency Roles in Next Generation Alerting

- *Executive Branch should take action to:*
 - *Clarify responsibilities of each federal agency with respect to next generation alerting*
 - *Set milestones, benchmarks and actions for system implementation*
 - *Establish system of accountability among federal agencies responsible for emergency alerting.*





Next-Generation 9-1-1



Next Generation 9-1-1 Current Status

- *The process of transitioning from the legacy 9-1-1 system to NG9-1-1 has begun.*
- *Public safety and industry standards organizations have arrived at a consensus on NG9-1-1 technical architecture to meet the demands posed by new technology and methods of communication.*
- *The Department of Transportation (DOT) has published a transition plan for NG9-1-1 migration.*
- *A few states and localities have begun deployment of NG9-1-1, and there is at least one live test of 9-1-1 texting on-going.*
- *Existing regulatory roadblocks hinder NG9-1-1 deployment and existing grant programs are uncoordinated and limited in scope.*



Next Generation 9-1-1 Recommendations in NBP

- *The National Highway Traffic Safety Administration (NHTSA) should direct a report that analyzes the costs of deploying a NG9-1-1 system on a nationwide basis.*
- *Congress should use the NHTSA report as a resource for establishing a NG9-1-1 funding mechanism.*
- *Congress should consider restoring the E911 Implementation Coordination Office to help deploy NG9-1-1.*
- *Congress should enact legislation to establish a federal regulatory framework for development of NG9-1-1 and the transition from legacy 9-1-1 to NG9-1-1 networks over time.*
- *FCC should issue a Further Notice of Proposed Rulemaking to explore how NG9-1-1 may impact location accuracy requirements.*
- *In effort to meet the public's expectations, the FCC should initiate a Notice of Inquiry that would address the future roles of 9-1-1 and NG9-1-1 as communications technologies, networks and architectures expand beyond traditional voice-centric devices.*



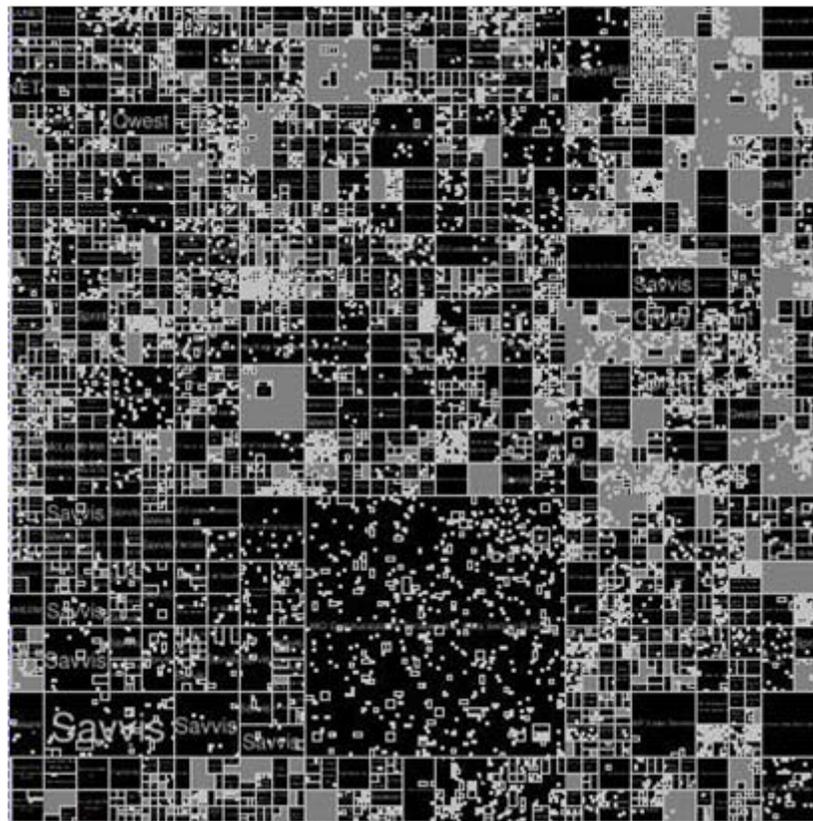


Cyber Security



Cyber Security Roadmap

- *Develop and issue a roadmap to address cybersecurity in coordination with the Executive Office of the President*
 - *Identify the five most critical cybersecurity threats:*
 - *Establish a two-year plan, including milestones, for the FCC to address these threats.*



Discrete Cyber Security Recommendations

Improve the Security of Critical Broadband Communications Infrastructure

Response
Situational Awareness

Provide real-time information to support rapid, coordinated response among industry participants and government stakeholders in a cyber security event.

Monitoring and Analysis
Data-Driven Readiness Improvements

Create industry-wide data to enable probing analysis of threats and vulnerabilities.

Prevention
Cyber Security Culture

Create market incentives to deployment of security measures.



Cyber Security Recommendations

- *Expand FCC Outage Reporting Requirements To Broadband ISPs*
 - *The FCC is planning to initiate a proceeding to extend FCC Part 4 outage reporting rules to broadband on Internet Service Providers (ISPs) and interconnected VoIP providers in late 2010 .*
 - *Reports from such entities will allow the FCC, other federal agencies and, as appropriate, service providers to analyze information on outages affecting IP-based networks, prevent future outages, and ensure a better response to outages that do occur.*
- *Voluntary Cyber security Certification*
 - *The FCC, in April 2010, will begin a proceeding to establish a voluntary cybersecurity certification system that creates market incentives for communications service providers to upgrade the cyber-security measures they use on their networks and examine additional voluntary incentives that could improve cybersecurity as well improve education about cybersecurity issues.*
 - *A voluntary cybersecurity certification program should promote more vigilant network security among market participants, increase the security of the nation's communications infrastructure, and offer end users more complete information about their providers' cybersecurity practices.*
- *Cyber security Information Reporting System*
 - *The FCC and DHS' Office of Cybersecurity and Communications together should develop an IP network Cybersecurity Information Reporting System (CIRS) to gather and disseminate information rapidly to participating providers during major cyber events.*
 - *CIRS should be crafted as a real-time voluntary monitoring system for cyber events affecting the communications infrastructure.*





Critical Infrastructure



Critical Infrastructure Recommendations

- *Network Resilience and Preparedness*

- *In April 2010 the FCC will begin an inquiry into the resilience of broadband networks under a set of physical failures —either malicious or non-malicious.*
 - *This will allow the FCC to assess the ability of broadband networks, including next-generation public safety communications networks, to withstand direct attacks and determine if any actions should be taken in this regard.*
 - *This will identify the major single points of failure in broadband networks and identify situations where existing redundancy may not be working as intended.*
- *This proceeding will also examine commercial networks' preparedness to withstand severe overloads that may occur during extraordinary events, such as bioterrorism attacks or pandemics. Proceeding will give the FCC information in the following areas:*
 - *Susceptibility of such networks to severe overloads and the adequacy of current network management techniques to handle these overloads.*
 - *The advisability and need for traffic prioritization to handle severe overloads.*



Critical Infrastructure Recommendations

- *Priority Network Access and Routing*

- *The FCC and the National Communications System (NCS) will leverage their experience with the Government Emergency Telecommunications Service (GETS) and the WPS to jointly develop a system of priority network access and traffic routing for national security/emergency preparedness (NS/EP) users on broadband communications networks.*
- *The Executive Branch should issue an executive order detailing a structure for agency implementation and delineate responsibilities and key milestones.*

- *Broadband Communications Reliability and Resiliency*

- *In early 2011 the Commission will begin an inquiry proceeding to gain a better understanding of the explicit and implicit standards of reliability and resiliency being applied to broadband networks.*
 - *The proceeding will examine the standards and practices applied to broadband infrastructure at all layers, from applications to facilities.*
 - *Its objective will be to determine what action, if any, the Commission should take to bolster the reliability of broadband infrastructure.*



Project Roll Call



Project Roll Call Overview

- *Safety of Life and Disaster Response*
 - *Identifying RF Spectrum Occupancy and Outages in Critical Infrastructure Frequency Bands for both Pre and Post Natural Disaster Situations or Events of National Significance*
 - *AM Broadcast Survey Assistance During Natural Disasters*
 - *Identifying Faulty Transmitters, and*
 - *Unlicensed RF Activity Causing Interference to Public Safety*
- *Interference Resolution*
 - *Providing Assistance to FCC Enforcement Bureau, Identifying RF Interference to Licensees*
 - *Utilized for DHS Spectrum Occupancy Studies, Avoiding and Identifying Potential Interference*
- *Homeland Security, Assistance to Law Enforcement and First Response Agencies*
 - *Monitor Spectrum for Proper Use and Technical Standards*
 - *At the Request of DHS and Other Public Safety Entities, Identify Potential Security Threats from Unlicensed Radio Activity*
 - *Public Safety Outreach, Technical Training and Support*



Project Roll Call Current Status and Plans

- *5 Operational Roll Call Packages*
- *1 Cellular Drive Test Package (CDMA, GSM, WCDMA – AT&T, T-Mobile, Sprint, Verizon and Affiliated Networks)*
- *Access to Over 150 National Shared Remote RF Monitoring Equipment Sites Accessible Via Phone Line and Internet*
- *Program Managed By One Director, And Staffed By One Project Lead And Team of Supporting Staff Engineers*

Plans for 2010

- *Continue to Improve Our Roll Call and Remote RF Monitoring Equipment Capabilities*
- *Add Additional Network Technologies to the Drive Test Capability*
- *Training: Identify FCC Agents for Training*
- *Conduct Remote Site Surveys and Installations of Roll Call and Shared Remote Equipment for Future Use*

Roll Call in NBP

Enhancements Required to Support NBP:

- *Equipment Redesign to Operate in 700 MHz Band*
 - *\$6.9M Before FY 2012*
 - *\$1.9M Recurring Annual*



Stafford Act



Stafford Act Recommendation

Preserve broadband communications during emergencies

- *Current law bars for-profit entities, such as hospitals, broadcasters and service providers, from receiving federal assistance to maintain or restore communications including broadband and broadcast services immediately following a disaster.*
 - *Hospitals provide public health information, while broadcasters distribute important information and warn the public of impending dangers. Without federal efforts to maintain and quickly restore broadband and broadcast services, the most vulnerable residents could be cut off from essential services such as NG 911 and alerts and warnings, including Emergency Alert System (EAS) messages.*

NBP Recommendation

Congress should consider amending the Stafford Act to permit limited federal assistance during a disaster to private, for-profit entities to maintain or restore public safety-related critical communications services during a major disaster.

To prevent abuse, requests should be granted only for services related to operational issues and only for a limited duration, such as 30 days



Satellites



Satellite Service in Emergency Response

Ensure that broadband satellite service is a part of any emergency preparedness program

- *Use existing broadband mobile and fixed satellite services in an affected area in the event of a disaster or crisis.*
 - *Satellites can serve as a communications option and a critical source of redundancy*
 - *Satellite services may be even more important as a method of communication in the first few hours or days of a disaster, should terrestrial-based services be damaged or destroyed, providing unique value for public safety purposes.*
 - *Already, several state, local and federal agencies use broadband satellite service applications for public health, continuity of government and disaster preparedness activities*

NBP Recommendation

Federal agencies should recommend the use of broadband fixed and mobile satellite service for emergency preparedness and response activities, as well as for national security, homeland security, continuity and crisis management.

