



Ann D. Berkowitz
Project Manager – Federal Affairs

RECEIVED - FCC

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)

July 25, 2003

JUL 25 2003

Federal Communication Commission
Bureau / Office

Peter Young
Federal Communications Commission
455 12th Street, S.W.
Washington, DC 20554

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE (“Merger Order”) are Verizon’s performance measurement results for June 2003. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the May 2003 performance month by state and the other report provides a summary by metric for the last twelve payments made.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

Based on our quality review of the June report, we have discovered that there may be an issue with measure BI-2-01 for Florida. We are investigating this matter and will notify you in a future cover letter if there is an issue with the reported results. In a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

Attachments

cc: Ellen Becker

June 2003**Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

West States:**PR-3 Completed Within 5 Days****PR-4 Missed Due Dates****PR-5 Facility Missed Orders****PR-6 Installation Quality****PR-9 Coordinated Conversions**

Product	Month(s)	Comment
Resale 2-Wire xDSL Denominator of PR-4-01, PR-4-02, PR-6-01 VA	August 2002 – January 2003	Some canceled orders were included in the count of orders for the Retail xDSL compare. Process was corrected with the February 2003 data month.
Coordinated Hot Cuts and Conversions PR-9-01 West (except VA)	April – June 2003	Process had potential to exclude orders incorrectly from the metric. Actual impact showed one order was incorrectly excluded from the metric in April. Process will be corrected with the July 2003 data month.
Resale POTS and Specials, UNE Platform, UNE Loop Designed, UNE Loop Non-Designed, UNE Linesharing, UNE Loop xDSL, UNE Port, LNP PR-3, PR-4, PR-5, PR-6 West (except VA)	May 2003	Some orders were incorrectly included and others incorrectly excluded due to a programming error. Process was corrected with the June 2003 data month.

MR-4 Trouble Duration Intervals**MR-5 Repeat Trouble Reports**

Product	Month(s)	Comment
UNE Loop Designed, UNE 2-Wire xDSL, UNE Loop Non- Designed, UNE Platform, Resale Special, Resale POTS MR-2-01 West (Except VA)	July 2001 – March 2003	Some UNE and Resale access lines for non-active CLECs were incorrectly included. Some UNE access lines for active CLECs were incorrectly excluded due to a programming error. Process was corrected with the April 2003 data month.

UNE 2-Wire xDSL MR-5-01 VA	February 2003 – April 2003	A “misdirected” exclusion was incorrectly applied to some trouble reports. Process was corrected with the May 2003 data month.
All MR-4-01 West (Except VA)	April 2003 – May 2003	Mean Time To Repair duration was incorrectly capped at a maximum of 999 hours. Process was corrected with the June 2003 data month.
All MR-5-01 West (Except VA)	April 2003 – June 2003	The calculation to count the interval for Repeaters was incorrect. Process will be corrected with the July 2003 data month.
Resale Specials MR-2-01 Denominator West (Except VA)	January 2002 – May 2003	Certain services were incorrectly included in the line count for Resale Specials. Process was corrected with the June 2003 data month.

NP-2 Collocation Performance

Product	Month(s)	Comment
Collocation NP-2-05 CA, NC, OH	April 2002, June 2002, August 2002, January 2003, February 2003	Issue previously documented in the May 25, 2003 cover letter incorrectly included all West states. In addition, it incorrectly described the issue as including some service requests in the wrong report period. It should have stated that some completions were incorrectly recorded as “missed”. Correct states affected are shown at left.