

Date: Monday, January 05, 2015
Subject: FCC Announces Availability of New Text-to-911 Registration Form for 911 Call Centers

On December 30, 2014, the FCC announced certification and registration instructions for 911 Call Centers that request text-to-911 services. 911 Call Centers, also known as Public Safety Answering Points (PSAPs), may register and certify their readiness for text-to-911 services at this FCC webpage: www.fcc.gov/encyclopedia/psap-text-911-readiness-and-certification.

The FCC will maintain a centralized database that lists the 911 Call Centers/PSAPs that are capable of supporting text-to-911 services. The database will list the PSAPs that have registered and certified their readiness to receive texts to 911, and will list the date of each PSAP's request. The FCC maintains a list (deployment report) of PSAPs that currently accept text messages at this link: http://transition.fcc.gov/pshs/911/Text_911_Deployments.pdf. PSAPs that began accepting texts prior to December 31, 2014 and that were listed on the Bureau's Deployment Report will be automatically registered in the database.

Links to the Public Notice announcing the new PSAP Text-to-911 Certification and Readiness Form:
Webpage: <http://www.fcc.gov/document/pshsb-releases-psap-text-911-certification-and-readiness-form>

Word: https://apps.fcc.gov/edocs_public/attachmatch/DA-14-1905A1.doc

PDF: https://apps.fcc.gov/edocs_public/attachmatch/DA-14-1905A1.pdf

Text: https://apps.fcc.gov/edocs_public/attachmatch/DA-14-1905A1.txt

For more information, contact Tim May, Policy and Licensing Division, Public Safety and Homeland Security Bureau (PSHSB), at (202) 418-1463 or timothy.may@fcc.gov, or David Siehl, Policy and Licensing Division, PSHSB, at (202) 418-1313 or david.siehl@fcc.gov. You may also call the ASL Consumer Support Line at (844) 432-2275 (videophone).