

# FCC Consumer Advisory

## National Suicide Prevention Hotline

### Background

Pursuant to its obligation to protect public safety and its authority to ensure the “efficient, fair and orderly allocation of toll-free numbers” under the Communications Act, the Federal Communications Commission (FCC) has assigned toll-free numbers to be used as National Suicide Prevention Hotline numbers. The FCC has assigned these numbers to the Substance Abuse and Mental Health Services Administration (SAMHSA), which is a part of the Department of Health and Human Services, and administers the National Suicide Prevention program. The three numbers assigned to SAMHSA to be used as hotlines are:

- 1-800-SUICIDE (1-800-784-2433)
- 1-888-SUICIDE (1-888-784-2433)
- 1-877-SUICIDA (1-877-784-2432) (Spanish).

In addition to these numbers, the FCC has reserved the 211 dialing code for community information and referral services. Dialing 211 gives consumers an easy-to-remember method to help connect individuals and families in need with the appropriate, community-based organizations and/or government agencies.

### For More Information

For more information about these numbers, visit the SAMHSA website at [www.suicidepreventionlifeline.org/about/800-suicidefaq.aspx](http://www.suicidepreventionlifeline.org/about/800-suicidefaq.aspx). For more information about national suicide prevention help in general, visit the SAMHSA website at [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org).

For information about other communications issues, visit the FCC’s Consumer & Governmental Affairs Bureau website at [www.fcc.gov/consumer-governmental-affairs-bureau](http://www.fcc.gov/consumer-governmental-affairs-bureau), or contact the FCC’s Consumer Center by calling 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY; faxing 1-866-418-0232; or writing to:

Federal Communications Commission  
Consumer & Governmental Affairs Bureau  
Consumer Inquiries and Complaints Division  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554.



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