

Consumer & Governmental Affairs Bureau

OFFICE OF THE BUREAU CHIEF

G. Patrick Webre, Bureau Chief
Mark Stone, Deputy Bureau Chief
Karen Peltz Strauss, Deputy Bureau Chief
D'wana Terry, Acting Deputy Bureau Chief
Julissa Marenco, Senior Advisor/Chief External Affairs Officer
Tamika Jackson, Assistant Bureau Chief for Management
Anita Dey, Assistant Bureau Chief
James Brown, Consumer Data Advisor
Michael Snyder, Director of Media Relations
Robert Aldrich, Front Office Legal Advisor
Micah Caldwell, Front Office Legal Advisor
Lauren Wilson, Front Office Legal Advisor
Dana Howell, Staff Assistant
Karl Simmonds, Staff Assistant

**OFFICE OF NATIVE
AFFAIRS & POLICY**

**ADMINISTRATIVE &
MANAGEMENT OFFICE**

**CONSUMER AFFAIRS &
OUTREACH DIVISION**

Lyle Ishida, Chief
Sherry Dawson, Deputy Chief

DISABILITY RIGHTS DIVISION

Suzanne Singleton, Chief
Susan Kimmel, Deputy Chief
Eliot Greenwald, Deputy Chief

**OFFICE OF
INTERGOVERNMENTAL AFFAIRS**

Elizabeth Mumaw, Chief
Emmitt Carlton, Deputy Chief

**WEB & PRINT
PUBLISHING DIVISION**

Howard Parnell, Chief
Michael Snyder, Deputy Chief

**CONSUMER POLICY DIVISION &
INFORMATION ACCESS &
PRIVACY OFFICE**

Kurt Schroeder, Chief
Nancy Stevenson, Deputy Chief
John B. Adams, Deputy Chief

**CONSUMER INQUIRIES &
COMPLAINTS DIVISION
(WASHINGTON CONSUMER
CENTER & GETTYSBURG
CONSUMER CENTER**

VACANT

**REFERENCE
INFORMATION CENTER**

Melissa Askew, Chief