



PUBLIC NOTICE

Federal Communications Commission
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The Public Safety and Homeland Security Bureau, in Coordination with Multiple Other Bureaus, Issues Updated Procedures and Contacts to Provide Emergency Communications in Areas Affected by Hurricane Irma

On September 5, 2017, the Public Safety and Homeland Security Bureau released a Public Notice, DA 17-846, announcing procedures by the Public Safety and Homeland Security Bureau, in coordination with the International Bureau, Media Bureau, Wireline Competition Bureau, and the Wireless Telecommunications Bureau, to help communications service providers initiate, resume, and maintain operations in the areas affected by Hurricane Irma. Today's Public Notice updates the guidance and contact information relating to procedures to provide emergency communications in areas affected by Hurricane Irma. Bureau-specific guidance is provided below. For additional information, contact the appropriate Bureau-specific staff identified below.

Those seeking special temporary authority (STA) are reminded of the need to conform to the requirements of Section 1.2002 of the Commission's rules implementing the Anti-Drug Abuse Act of 1988.¹ Specifically, requests should include the following certification: "Neither the applicant nor any party to this application is subject to a denial of federal benefits that includes FCC benefits pursuant to Section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. § 862." Presentations that directly relate to the emergency posed by Hurricane Irma are exempt from the restrictions of the Commission's *ex parte* rules, subject to the provisions of Section 1.1204(a)(3) of those rules.²

➤ International Bureau Guidance

- **Special Temporary Authority (Satellite Earth and Space Stations):** Emergency requests for STA related to Hurricane Irma may be submitted by letter, e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the International Bureau Filing System (IBFS) at <http://licensing.fcc.gov/myibfs>. All requests should provide the technical parameters of the proposed operation and contact information. The Bureau will handle all STA requests on an expedited basis. Consistent with Section 309(c)(2)(G) of the Communications Act, as amended, the Bureau may grant STAs for up to 30 days.³
- **Other Special Temporary Authority (Submarine Cables, International 214s, and International High Frequency):** Emergency requests for STAs related to Hurricane Irma may

¹ 47 C.F.R. § 1.2002.

² 47 C.F.R. § 1.1204(a)(3).

³ 47 U.S.C. § 309(c)(2)(G).

be submitted by letter, e-mail or, if necessary, by telephone. Applicants also may file requests electronically through the IBFS at <http://licensing.fcc.gov/myibfs>. The Bureau will handle all STA requests as expeditiously as possible.

- To ensure that the Bureau has a complete record of the action, applicants who do not file through the IBFS should follow-up the initial request with an electronic version submitted through the IBFS as soon as possible. In this filing, operators should note in the first description field on the electronic STA form that this is a “**Hurricane or Tropical Storm-Related STA Request**” and the date the initial request was granted.
- **International Bureau Contacts During Business Hours:**
 - **Satellite Space Stations and Earth Stations:**
 - Paul Blais, (202) 418-7274, Paul.Blais@fcc.gov
 - Kathryn Medley, (202) 418-1211, Kathryn.Medley@fcc.gov
 - Stephen Duall, (202) 418-1103, Stephen.Duall@fcc.gov
 - Karl Kensinger, (202) 418-0773, Karl.Kensinger@fcc.gov
 - Jose Albuquerque, (202) 418-2288, Jose.Albuquerque@fcc.gov
 - **Submarine Cables and International 214s:**
 - David Krech, (202) 418-7443, David.Krech@fcc.gov
 - Francis Gutierrez, (202) 418-7370, Francis.Gutierrez@fcc.gov
 - Denise Coca, (202) 418-0574, Denise.Coca@fcc.gov
 - **International HF:**
 - Shahnaz Ghavami, (202) 418-0740, Shahnaz.Ghavami@fcc.gov
 - Troy Tanner, (202) 418-1475, Troy.Tanner@fcc.gov
- **International Bureau Contacts During Non-Business Hours:**
 - FCC Operations Center, (202) 418-1122, FCCOperationCenter@fcc.gov

➤ **Media Bureau Guidance**

- **Special Temporary Authority:** Emergency requests STA prompted by the effects of Hurricane Irma and filed pursuant to Section 73.1635 of the Commission’s rules⁴ may be submitted by informal letter or email or, if necessary, by telephone. Licensees of Radio stations may file requests electronically through the Consolidated Database System (CDBS), and Licensees of TV stations may file requests electronically through the Licensing Management System (LMS). All requests should provide the technical parameters of the proposed operation and contact information. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
 - **Media Bureau Contacts During Business Hours:**
 - Part 73 (Radio Broadcast Services) Subparts A-H, J (as applicable):
 - For Television Services, Hossein Hashemzadeh, (202) 418-1658, Hossein.Hashemzadeh@fcc.gov

⁴ 47 C.F.R. § 73.1365.

- For FM Radio Services, Arthur Doak, (202) 418-2715, Arthur.Doak@fcc.gov
- For AM special temporary authority issues, Jerome Manarchuck, (202) 418-7226, Jerome.Manarchuck@fcc.gov. For other AM Radio Services issues, James Bradshaw, (202) 418-2739, James.Bradshaw@fcc.gov.
- Part 76 (Multichannel Video and Cable Television Service):
 - Sean Mirzadegan, (202) 418-7111, Sean.Mirzadegan@fcc.gov.
- Part 78 (Cable Television Relay Service):
 - Sean Mirzadegan, (202) 418-7111, Sean.Mirzadegan@fcc.gov.
- **Media Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, (202) 418-1122, FCCOperationCenter@fcc.gov
- Finally, licensees are reminded that the Commission’s rules address operation during periods of emergency for licensees authorized under each of the rule parts for Broadcast Television Services, Broadcast Radio Services, and Multichannel Video and Cable Services. These service-specific rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.

➤ **Public Safety and Homeland Security Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for STA prompted by the effects of Hurricane Irma and filed pursuant to Section 1.931 of the Commission’s rules may be submitted by informal letter or email or, if necessary, by telephone. Licensees may file requests electronically through the Universal Licensing System (ULS). All requests should provide the technical parameters of the proposed operation and a contact point. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:
- **Public Safety and Homeland Security Bureau Contact During Business Hours:**
 - Parts 90 & 101 (excluding Business):
 - Tracy Simmons, (717) 338-2657, fax (717) 338-2696, Tracy.Simmons@fcc.gov
- **Public Safety and Homeland Security Bureau Contact During Non-Business Hours:**
 - FCC Operations Center, (202) 418-1122, FCCOperationCenter@fcc.gov

Public Safety licensees are reminded that Sections 90.407 and 101.205 of the Commission’s rules address operation during periods of emergency for licensees authorized under these rule parts. These rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.

➤ **Wireline Competition Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for relief, including STA, prompted by the effects of Hurricane Irma may be submitted by email or, if necessary, by telephone. Providers

may file requests electronically through the Electronic Comment Filing System (ECFS) but should also provide copies of any submissions simultaneously via email to the appropriate FCC staff identified below. Requests should include supporting details concerning the relief requested, including any technical parameters and contact information.

- **Wireline Competition Bureau Contacts During Business Hours:**

- Emergency Requests Pertaining to Discontinuance Under Section 214 of the Communications Act, or to Network Change Notification Requirements:
 - Rodney McDonald, (202) 418-7513, Rodney.Mcdonald@fcc.gov
- Emergency Requests Pertaining to Transfer of Control Under Section 214 of the Communications Act:
 - Jodie May, (202) 418-0913, Jodie.May@fcc.gov
- Emergency Requests Pertaining to Numbering Resources:
 - Marilyn Jones, (202) 418-2357, Marilyn.Jones@fcc.gov
- All Other Wireline Provider Requests:
 - Kirk Burgee, (202) 418-1599, Kirk.Burgee@fcc.gov

- **Wireline Bureau Contact During Non-Business Hours:**

- FCC Operations Center, (202) 418-1122, FCCOperationCenter@fcc.gov

➤ **Wireless Telecommunications Bureau Guidance**

- **Special Temporary Authority:** Emergency requests for STA prompted by the effects of Hurricane Irma and filed pursuant to Section 1.931 of the Commission's rules may be submitted by informal letter or email or, if necessary, by telephone. Licensees may file requests electronically through ULS. All requests should provide the technical parameters of the proposed operation and a contact point. These requests will be handled as expeditiously as possible. To file STA requests via email or fax, or to receive an oral STA during regular business hours, licensees may contact the following personnel:

- **Wireless Telecommunications Bureau Contacts During Business Hours:**

- Parts 22, 24, and 27 (excluding 600 MHz wireless service, Advanced Wireless Service, Broadband Radio Service and Educational Broadband Service):
 - Keith Harper, (202) 418-2759, fax (202) 418-0122, Keith.Harper@fcc.gov
- Parts 27 (600 MHz wireless service, Advanced Wireless Service, Broadband Radio Service and Educational Broadband Service):
 - Elizabeth Fishel, (717) 338-2649, fax (717) 338-2698, Elizabeth.Fishel@fcc.gov
- Parts 80, 87, 90 (excluding Public Safety), 95, and 97:
 - Mike Regiec, (717) 338-2603, fax (717) 338-2698, Mike.Regiec@fcc.gov

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- **Wireless Telecommunications Bureau Contact During Non-Business Hours:**

- FCC Operations Center, 202-418-1122; FCCOperationCenter@fcc.gov
- Finally, licensees are reminded that Sections 22.307, 90.407, and 101.205 of the Commission's

rules address operation during periods of emergency for licensees authorized under these rule parts. These rules allow licensees to provide emergency communications during a period of emergency in a manner or configuration not specified in the station authorization or in the rules governing such stations.

In addition, during evening hours, weekends, and holidays, licensees needing FCC emergency assistance or STAs can call the FCC's Operation Center, which is open 24 hours a day, 7 days a week, at (202) 418-1122 or by email at FCCOperationCenter@fcc.gov.

Questions and information requests may be directed also to the Commission main telephone numbers:

Voice (toll-free): 1-888-225-5322 (1-888-CALL FCC)

TTY (toll-free): 1-888-835-5322 (1-888-TELL FCC)

FAX (toll-free): 1-866-418-0232

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