



PUBLIC NOTICE

Federal Communications Commission
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FCC TO HOST CONSUMER WEBINAR ON DEALING WITH ROBOCALLS

Washington, D.C. – The Federal Communications Commission’s Consumer and Governmental Affairs Bureau will host a webinar on robocalls on December 14 from 1:00 p.m. to 2:00 p.m. The agenda for the event appears below.

The webinar, which is free and intended for all consumers, will provide information about consumers’ rights and the steps they can take to prevent robocalls. Under the Telephone Consumer Protection Act, the FCC plays a crucial role in helping consumers stop unwanted calls, text messages and faxes, particularly when they involve unwanted marketing or scams. This info session will explain the FCC’s role in addressing this issue and the steps consumers can take to protect themselves from and/or decrease the amount of unwanted robocalls they receive.

How to Register

Consumers can participate in the webinar via WebEx (audio and video) or by conference call (audio only). To participate by WebEx, go to the event page at www.fcc.gov/newsevents/events/2016/12/consumer-info-session-how-deal-robocalls.

On that page click on the registration link, provide the required information, and then click on “Submit” to complete your registration. Once registered you will receive a confirmation email with instructions for joining the event, including the password and the link for the meeting.

Alternatively, to participate by telephone, please use the following conference bridge at the time of the webinar:

Call Number: 1-888-858-2144
Access Code: 2697307

During the event, consumers can submit comments and questions by emailing robocallswebinar@fcc.gov.

Agenda

- 1:00 p.m. - 1:05 p.m. ***Welcome***
Anthony Butler, Consumer Education and Outreach Specialist,
Consumer Affairs and Outreach Division, Consumer and
Governmental Affairs Bureau
- 1:05 p.m. - 1:15 p.m. ***TCPA: Federal Debt, School, and Utility Robocalls***
Kristi Thornton, Associate Division Chief, Consumer Policy
Division, Consumer and Governmental Affairs Bureau
- 1:15 p.m. - 1:25 p.m. ***A Different Perspective***
Kristi Thompson, Deputy Chief, Telecommunications Consumers
Division, Enforcement Bureau
- 1:25 p.m. - 1:35 p.m. ***Robocalls: How We Got Here and How We're Fighting Back***
Antonio Sweet, Technology Policy Advisor, Office of Strategic
Planning and Policy Analysis
- 1:35 p.m. - 1:55 p.m. ***Questions***
- 1:55 p.m. – 2:00 p.m. ***Closing***

Accessibility and Additional Information

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please email robocallswebinar@fcc.gov . You may also contact Keyla Hernandez-Ulloa at 202-418-0965 and/or Anthony Butler at 202-418-2372.

