



# PUBLIC NOTICE

Federal Communications Commission  
445 12<sup>th</sup> St., S.W.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Internet: <http://www.fcc.gov>  
TTY: 1-888-835-5322

DA 16-1160  
Released October 7, 2016

## FCC'S PUBLIC SAFETY & HOMELAND SECURITY BUREAU ANNOUNCES ACTIVATION OF THE DISASTER INFORMATION REPORTING SYSTEM IN RESPONSE TO HURRICANE MATTHEW

The Public Safety and Homeland Security Bureau (PSHSB) of the Federal Communications Commission (Commission) has announced the activation of the Disaster Information Reporting System (DIRS) in response to Hurricane MATTHEW. DIRS is a voluntary, web-based system that communications providers, including wireless, wireline, broadcast, cable and Voice over Internet Protocol providers, can use to report communications infrastructure status and situational awareness information during times of crisis.

The Commission requests that communications providers, if they provide service to any areas listed below, expeditiously submit and update information through DIRS regarding, *inter alia*, the status of their communications equipment, restoration efforts, power (*i.e.*, whether they are using commercial power, generator or battery), and access to fuel. Communications providers may accomplish this by accessing DIRS at <https://www.fcc.gov/nors/disaster/> or PSHSB webpage ([www.fcc.gov/pshs](http://www.fcc.gov/pshs)). Providers that have not previously done so will first be asked to provide contact information and obtain a User ID when they access DIRS. Communications providers are reminded that NORS obligations are suspended for the duration of the DIRS activation in counties where DIRS has been activated. **Reports are requested beginning 10:00 a.m. on Friday, October 7, 2016, and every day after that by 10:00 a.m. until DIRS is deactivated.**

Communications providers that serve an area listed below and that have already provided contact information in DIRS will be sent an e-mail requesting that they provide the above-referenced status information through DIRS. We encourage all communications providers that have not already logged onto DIRS to input their contact information, to do so as soon as possible.

### COUNTIES OF INTEREST FOR THIS ACTIVATION INCLUDE:

**FLORIDA:** Brevard, Broward, Clay, Collier, Duval, Flagler, Glades, Hendry, Highlands, Indian River, Lake, Marion, Martin, Miami-Dade, Monroe, Nassau, Okeechobee, Orange, Osceola, Palm Beach, Polk, Putnam, Saint Johns, Saint Lucie, Seminole, Volusia

**GEORGIA:** Bryan, Camden, Chatham, Glynn, Liberty, McIntosh

**SOUTH CAROLINA:** Beaufort, Berkeley, Charleston, Colleton, Dorchester, Georgetown, Jasper

For further information, please contact John Healy of the PSHSB's Cybersecurity and Communications Reliability Division at (215) 847-8094 or [John.Healy@fcc.gov](mailto:John.Healy@fcc.gov). News media contact Rochelle Cohen at (202) 210-8279.

-FCC-