



# PUBLIC NOTICE

Federal Communications Commission  
445 12<sup>th</sup> St., S.W.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Internet: <http://www.fcc.gov>  
TTY: 1-888-835-5322

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## FCC ANNOUNCES ROLL-OUT SCHEDULE DETAILS FOR PARALLEL OPERATION OF THE NEW AND LEGACY NETWORK OUTAGE REPORTING SYSTEM

On July 22, 2016, the Federal Communications Commission's (FCC or Commission) Public Safety and Homeland Security Bureau (Bureau) announced the roll-out schedule for the new version of the Network Outage Reporting System (NORS) platform, including a July 25, 2016 scheduled date for a portion of that roll-out.<sup>1</sup> In response to user input additional details are provided to define continuing filing requirements using the legacy system, while resetting the new system, test operations and cutover date in order to ensure a seamless transition to the new system platform. The Commission issues this Public Notice which supersedes the July 22, 2016 Public Notice and clarifies the July 25, 2016 date for partial system roll-out in favor of establishing a full system rollout date of August 31, 2016. It is expected that this path will ensure that technical and other user concerns will be addressed comprehensively in time to allow for effective system cutover and transition by providers to production system use.

Accordingly, on August 31, 2016 at 3 PM EDT, all users will need to file outage reports using the new platform. After this time, the old version of the NORS system will no longer be available for filing outage reports. Until that date and time, users should continue to make all required filings under Part 4 in the old version of the NORS system.<sup>2</sup> However, as of August 1, 2016, users may validate user credentials and company information. In addition, users can upload test filings in the test environment to confirm interoperability of the new platform.

The new NORS production system will be accessible directly at <https://fcc.appiancloud.com/suite/>. The Commission will transfer existing User IDs from the old NORS system to the new NORS production system. If a user needs a new User ID, they can obtain one at <https://www.fcc.gov/eform/submit/Network-Outage-Reporting-System-Registration>.

The new NORS test system is currently available, and will remain open for testing purposes until September 15, 2016. The platform supports Web-based manual input from small providers as well as fully automated API interface for providers with machine-to-machine filing capabilities. Anyone wanting access to the new NORS test system should contact John Healy at 202-418-2448.

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<sup>1</sup> *FCC Announces The Roll-Out Schedule For The New Version Of The Network Outage Reporting System*, Public Notice, DA 16-835 (PSHSB Jul 22, 2016)  
[http://transition.fcc.gov/Daily\\_Releases/Daily\\_Business/2016/db0722/DA-16-835A1.pdf](http://transition.fcc.gov/Daily_Releases/Daily_Business/2016/db0722/DA-16-835A1.pdf).

<sup>2</sup> 47 CFR pt. 4.

Companies required to file outage reports in NORS should note the following dates:

<b>Date</b>	<b>Milestone</b>
August 31, 2016	Cutover to new NORS production system for all users.

Any questions regarding the new NORS system and any reporting requirements can be directed to John Healy, CCR/PSHSB, at 202-418-2448, [john.healy@fcc.gov](mailto:john.healy@fcc.gov) or to David Ahn, CCR/PSHSB, at 202-418-0853, [david.ahn@fcc.gov](mailto:david.ahn@fcc.gov).

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