

March 23, 2016

The Honorable Loretta Lynch  
Attorney General  
U.S. Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, D.C. 20554

Received & Inspected  
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FCC Mail Room

Dear Attorney General Lynch and Chairman Wheeler,

In today's economy, few things are as important as access to high-speed internet, and the Federal Communications Commission (FCC) plays a crucial role in ensuring fair practices for consumers. As you continue to review Charter's proposed acquisition of Time Warner Cable and Bright House Networks, we urge you to consider the significant commitments Charter has made to creating American jobs, consumer-friendly policies, and corporate diversity and inclusion.

Cable industry experts have consistently noted that Charter has a proven track record of creating American jobs. Since 2012, Charter has added more than 7,000 U.S. workers to its payroll, with many of them employed in customer care jobs the company brought back from overseas. If the merger is approved, Charter has committed to bringing thousands of Time Warner Cable customer service jobs back to the US from overseas call centers, and the combined companies could create as many as 20,000 new American jobs.

Charter has also committed to offering an industry-leading 30 Mbps broadband service to low-income families and seniors across the country for \$14.99 per month. This service is the only low-cost internet service for low-income populations that meets – and even exceeds – the FCC's own definition of high-speed broadband – a commitment by Charter we strongly support.

But regardless of where they live or how much they earn, consumer data and surveys note that Charter's customers enjoy industry-leading products at a much greater value. Charter offers 60 Mbps speeds in all of its markets, and doesn't charge common industry fees for things like

modem rentals or early termination, and doesn't cap data or bill customers based on how much bandwidth they use.

Earlier this year Charter built upon its existing efforts to increase the diversity of its workforce, as well as its programming offerings, by signing a Memorandum of Understanding with leading national civil rights organizations, including the National Urban League and the National Action Network (NAN). These respected civil rights organizations have strong ties in the communities and with the constituents we represent. In stating his support for the MOU, National Action Network President and CEO Reverend Al Sharpton asserted that "far beyond just superficial statements, Charter is making concrete assurances to enhance multicultural leadership in corporate governance, their workforce, procurement, programming and community investment. The enactment of the agreement is contingent upon approval of Charter's merger with Time Warner Cable and Bright House."

While we respect and commend your task of holding Charter's proposed transaction to the highest levels of scrutiny, we urge you to recognize Charter's existing commitments to diversity and inclusion, customer service, and quality broadband access for all Americans. It's clear that Charter is to be commended for its work thus far, and that its merger with Time Warner Cable and Bright House Networks would only continue to raise standards across the industry.

For those reasons, and more, we support the merger of Charter, Time Warner Cable and Bright House Networks. Thank you for your continued attention to this matter.

Sincerely,



Marc Veasey  
Member of Congress



Joyce Beatty  
Member of Congress



Gregory Meeks  
Member of Congress



Terri Sewell  
Member of Congress