



NEWS

Federal Communications Commission
445 12th Street, S.W.
Washington, D. C. 20554

News Media Information: (202) 418-0500
Internet: <http://www.fcc.gov>
TTY: (888) 835-5322

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See *MCI v. FCC*, 515 F.2d 385 (D.C. Cir. 1974).

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NEWS MEDIA CONTACTS:
Office of Chairman Tom Wheeler
Neil Grace, (202) 418-0506
Email: Neil.Grace@fcc.gov

Office of Commissioner Pai:
Matthew Berry, (202) 418-2005
Email: Matthew.Berry@fcc.gov

JOINT STATEMENT OF CHAIRMAN TOM WHEELER AND COMMISSIONER AJIT PAI REGARDING DIRECT 911 DIALING

The Federal Communications Commission will implement direct dial 911 at its headquarters by June 1, 2015. The multi-line telephone system will be configured to recognize both “911” and “9-911.”

Whenever Americans dial 911, they expect and deserve to reach emergency personnel who can assist them in their time of need. And over the course of the past year, we have seen tremendous progress in ensuring that dialing 911 always works. Facilities across the country have been configuring their multi-line telephone systems (MLTS) so that consumers do not need to dial a “9” or any other access code before dialing 911.

We are pleased to announce that the FCC is joining the ranks of those leading on this issue. Beginning in June, the phone system at the FCC’s headquarters will be configured so that anyone in the building can reach emergency services by dialing “911.”

We hope that others in the federal government as well as state and local governments will follow this example. In an emergency, government employees and members of the public that visit government buildings should not have to think about whether an access code is required—dialing 911 should always work.