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CenturyLink™

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Accepted/Files

JAN 17 2014

Federal Communications Commission  
Office of the Secretary

VIA COURIER

January 17, 2014

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

JAN 24 2014

FCC-Competition Policy Division

Re: Application of Qwest Corporation d/b/a CenturyLink QC Pursuant to 47 C.F.R. § 63.63  
for the Emergency Impairment of Service

Dear Ms. Dortch:

On November 18, 2013, Qwest Corporation d/b/a CenturyLink QC ("CenturyLink") filed the above-referenced application for the emergency impairment of service in limited portions of the following Colorado wire centers as a result of the catastrophic flooding that occurred in September 2013: Boulder; Estes Park; Fort Collins; Greeley; Loveland; and Lyons ("Application"). CenturyLink has been working diligently to restore service and intends to fully restore wireline telecommunications services to all affected customers. However, in light of the widespread devastation in the region from this natural disaster described in the Application, combined with the onset of winter weather, as of this date wireline telecommunications services have not yet been fully restored to the Estes Park, Loveland, and Lyons wire centers. Accordingly, pursuant to Section 63.63(b) of the Commission's Rules, 47 C.F.R. § 63.63(b), CenturyLink respectfully requests a 60-day extension of the authority for the emergency impairment of service in limited portions of the Estes Park, Loveland, and Lyons wire centers.

As stated in the Application, CenturyLink does not foresee this impairment having any immediate impact on the rates CenturyLink charges its customers. CenturyLink intends to fully restore its wireline telecommunications services and make them available at the same rates that applied prior to the flooding.<sup>1</sup> CenturyLink notes that the timing of remaining service restorations is likely to depend on the availability and functionality of other critical infrastructure.

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<sup>1</sup> Further, it is CenturyLink's intent not to charge affected customers for services during the outage period.