STATEMENT FROM FCC CHAIRMAN JULIUS GENACHOWSKI ON THE ANNOUNCEMENT OF A TEXT-TO-911 TRIAL BY AT&T AND STATE OF TENNESSEE

“I commend AT&T and the State of Tennessee for their announcement today of a statewide text-to-911 trial. This trial represents a significant step forward in migrating our traditional voice-centric 911 system to a next-generation system that will enable consumers in need of help to communicate with public safety responders by text as well as voice, and eventually to transmit photos, videos, and other data that will help improve emergency response.

“In the 5-step action plan that I released last year for accelerating the deployment of Next Generation 911, I noted that text-to-911 promises to provide significant benefits for people with hearing and speech disabilities and for the general public, and I encouraged carriers and 911 authorities to conduct text-to-911 trials. Such trials are already under way in Iowa, Durham, North Carolina, and Vermont. The Tennessee trial is the largest to date in terms of the population covered, and should provide valuable information that will help us to ensure that text-to-911 increases public access to help in emergencies and enhances the ability of 911 authorities and first responders to provide life-saving services.”

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